









IDEAS Program 2021-2022 Event Series Priorities for a Return to Student Mobility

Session 1: Working With Partners to Assess and Manage Risk

Thursday, November 4, 2021

#LaunchIDEASabroad



IDEAS Program

A program of the U.S. Department of State Bureau of Educational and Cultural Affairs, USA Study Abroad branch

Seeking to expand higher education institutions' capacity to grow and diversify study abroad programs for U.S. students

- Increase number of students studying abroad from underrepresented groups
- Increase the number of U.S. higher education institutions offering study abroad programs
- Expand study abroad to new overseas destinations, particularly those that are less common

Grant Competition

Approx. 20 grants of up to \$35,000

Capacity Building Initiatives

Virtual and in-person, open to everyone









Rebecca Johnson
IDEAS Program Officer,
USA Study Abroad,
U.S. Department of State

Mission:

To advance U.S. foreign policy goals by increasing and diversifying U.S. study abroad through programs for both individuals and institutions and to support the next generation of diverse American leaders to gain the knowledge and skills they need to succeed in a globalizing world.

IDEAS Program 2021 Study Abroad Needs Assessment



Top Challenges

Return to Student Mobility **72%** Cite changes in travel advisory levels

55% Cite parent/family hesitancy to support their student in traveling

Report reduced funding/staffing for study abroad offices

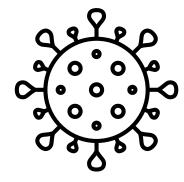
14% Report changes in institutional risk management policies

IDEAS Program 2021 Study Abroad Needs Assessment





Cite safety concerns (outside of COVID-19) as a barrier to student mobility



49%

Cite continuing concerns related to COVID-19 as a barrier to student mobility

3.5x

Increase from 2019 to 2021 in requests for training on managing safety, security, and emergency situations abroad

Speakers





Andrea Bordeau,
Director of Global
Safety and Security
at Vanderbilt
University



Susan Carty,
Director of the
Office of Overseas
Study at Indiana
University



Ben Levy, Director of International Education (SIO) at Ramapo College



Kevin Reagan,
Director of Business
Development,
Americas at Anvil
Group

Registrant Recap



DOS risk matrices STEP notifications risk management office insurance companies exchange partners third party providers general counsel Understaffed

Complexity of multiple destinations

No central risk management office

More training

Uncertainty

"Waterfall" Chat





Complete this sentence in a few words:

In regard to risk management at my institution, I really wish _____

Type your response into the chat but DO NOT press enter.

Ramapo College of New Jersey



- Current enrollment: 5,742
- No dedicated Risk Manager(s)
- Comprehensive Internationalization
 Center
- Student Mobility: ~250/year
 - 4.5% of enrolled students; 16% by graduation
 - Surpass national and state benchmarks in student participation and diversity
 - Programs for all levels
- Recipient of IDEAS Grant in 2019



Pre-COVID-19 Global Pandemic Risk Approach



Daily monitoring & communications

Development of processes, structures, policies, trainings, etc.

Lead: Director of International Education

Development of emergency management resources

Development and implementation of policies

Cross-campus committee (IRAC)

Recommendations to President's Cabinet

Clear Policies, Procedures, and Structures

Current Risk Assessment / Management Approach



Campus-wide Pandemic Team

- Exclusion of international team
- Appetite for risk has become more conservative
- Establishment of "red lines" where there were not prior

Program Approval

Partner programs

approved with waiver

Faculty-led programs

Case-by-case basis

"New" College Policies

- Entry requirements
- Vaccine requirement
- COVID mitigation plans for each site
- Dilemma domestic vs. international

Indiana University

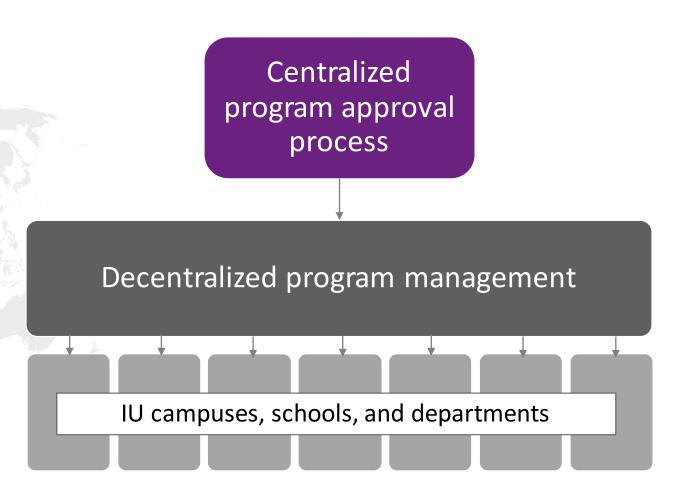


Overseas Study in 2018-19

- 4,464 credit + 461 non-credit IU students abroad
- Over 90 countries
- Recipient of IDEAS grant in 2019



IU Bloomington
Open Doors Top 10



New Protocols and Associated Resources: INTERNAL





Suspension of traditional policies

- University legal counsel
- University risk management officials

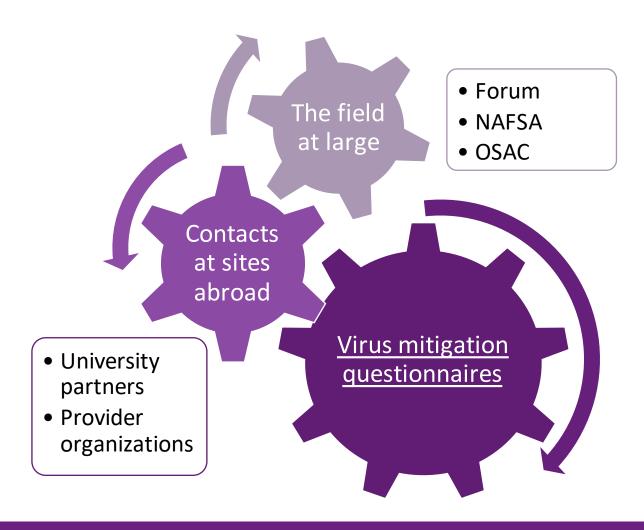


Implementation of new policy

- University infectious disease specialists
- University public health officials

New Protocols and Associated Resources: EXTERNAL





Anvil Group International Health Services



The changed post pandemic occupational and travel health environment

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- Improved understanding of health and safety concerns and their impact on workers, the workplace and travellers beyond minimal regulatory and legal frameworks
- Organisational review of workplace health focus and desire to harmonise services
- Emergence of new services

COVID-19 related services



Educational Tools

- COVID microsite
- Fact sheets
- Webinars
- Live Q&A sessions with doctors and epidemiologists

Risk Assessments

- Site risk assessments
- Health and safety, industrial hygiene, OSHA (&CALOSHA), human resources compliance checks

Individual Risk Assessment

- COVID age
- Travel clearance

Post-pandemic services



Risk Prediction

- Individual pre-travel mental health assessments and counselling services
- Pre-travel health risk assessments and mitigation strategies
- Medical emergency response planning
- Epidemiological reports

Prevention of III Health and Injury

- Medical Director embed services
- Return to workplace COVID live Q&A sessions
- Return to travel webinars
- Winter preparation webinars
- Pre-travel medical consultations and health care planning

Proactive Management of Ill Health and Injury

- Early intervention
- 24/7 global clinician led service

Recommendations & Resources



- Lean on your travel assistance providers (health, safety, and security)
- Collaborate with colleagues across department and across institutions (state-wide, peer institutions, etc.)
- Utilize resources in the field
 - OSAC
 - Study abroad Industry groups
 - Program partners



Discussion



FUTURE IDEAS PROGRAM INITIATIVES



FY21 Grant Competition

Webinars

Workshops











StudyAbroadCapacityBuilding.org

IDEAS@worldlearning.org

#LaunchIDEASAbroad

Links shared during live webinar EDUCATEDUCATE OF U.

IDEAS
INCREASE & DIVERSIFY
EDUCATION ABROAD
FOR U.S. STUDENTS

- IDEAS Program 2021 Study Abroad Needs Assessment
- Ramapo College <u>policies</u> and <u>resources</u>
- Indiana University <u>policies</u> and <u>resources</u>
- Anvil's COVID micro-site
- Speaker emails:
 - Andrea Bordeau: andrea.m.bordeau@vanderbilt.edu
 - Susan Carty: scarty@iu.edu
 - Ben Levy: blevy1@ramapo.edu
 - Kevin Reagan: kreagan@anvilgroup.com